# Dauphin County Bar Association Director of Legal & Community Services

- Full-time, exempt
- On-site, Harrisburg, Pennsylvania

Are you passionate about ensuring access to justice for everyone? Are you a natural relationship-builder and a creative problem-solver who likes looking for new solutions to old challenges? If so, we invite you to explore working with the Dauphin County Bar Association as our Director of Legal & Community Services.

## **General Description:**

The Director of Legal & Community Services focuses on delivering DCBA's Pro Bono programs and Lawyer Referral Service and working with our Public Services Committee and Bar Foundation. This position will interact with a variety of stakeholders, including volunteer attorneys, MidPenn Legal Services, Dauphin County Courts and Self-Help Center, community agencies, law students and interns, and the general community, including low-income and disadvantaged populations. This position reports to the Executive Director and generally assists in advancing the <a href="mission of DCBA">mission of DCBA</a>.

### Your Responsibilities:

- Preserve and promote DCBA's status as a state leader in Pro Bono programming. This
  includes but is not limited to: strengthening the delivery and success of current
  offerings, introducing new efforts when appropriate, attracting and organizing
  volunteers, marketing the programs, providing leadership and staffing assistance.
- Improve and promote DCBA's Lawyer Referral Service. This includes but is not limited
  to: receiving and screening calls and online applications, matching volunteers with
  appropriate cases, following-up on consultations, ensuring compliance with operating
  policies and procedures, ensuring that fee sharing agreements are met and fulfilled, and
  marketing.
- Support the Dauphin County Bar Foundation. This includes keeping records of the Board's work; cultivating donors, as appropriate; helping to develop and execute fundraising plans; tracking types and amounts of all donations; exploring opportunities for growing revenue; and providing statistics on the progress of programs.
- Support the DCBA Public Services Committee. This includes generating ideas and agenda items, keeping records of the Committee's work, executing directives, developing and reporting on metrics of various programs.
- Develop DCBA's mediation efforts, including raising awareness; developing revenuegenerating opportunities; and working with our Alternative Dispute Resolution Committee.
- Network with others who do what you do, who are community and thought-leaders, who can provide in-person and/or monetary support for Foundation and other programs, and who can help you develop in the position.

#### Your Characteristics:

- A self-starter who consistently sets and achieves goals, and then sets new ones
- A relationship builder
- A tenacious optimist in the face of challenges
- A respectful and supportive team member and natural cheerleader
- A calm and measured responder to crisis and pressure
- A hard worker at all levels, from the mundane to the sublime

#### **Your Qualifications:**

- 1. JD and current license to practice law in Pennsylvania (or the ability and willingness to become licensed in Pennsylvania)
- 2. Knowledge of civil legal assistance systems and pro bono delivery models
- 3. Demonstrated ability to develop and manage several projects simultaneously
- 4. Successful experience working with, motivating, and organizing volunteers
- 5. Clear and concise communications skills: writing, speaking, and public speaking
- 6. Comfort with and knowledge of fundraising practices
- 7. Marketing mindset from data collection to PR
- 8. Comfort working with diverse communities
- 9. Proficiency with technology, social media, and creating administrative efficiencies
- 10. Proficiency with Microsoft Office Suite
- 11. Spanish-language or bilingual ability a plus
- 12. Familiarity with customer relationship or association management software a plus
- 13. Association or not-for-profit background a strong plus

**How to apply**: Submit your resume and letter of interest to dcbaemployment@gmail.com.

The Dauphin County Bar Association, located in Harrisburg, PA, serves as the professional organization for 1500 attorneys in the Capital Region. We offer a competitive compensation and benefits package and are an equal opportunity employer.

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